

Delivery Services

**Please refer to our delivery and project document found on the Knight Group website for detailed information. Please contact our team to discuss your delivery and project requirements and request a quote.*

Free Freight for Business Delivery

Knight Group standard pricing includes free freight to the ground floor of a business address with access between standard business hours Monday – Friday and allows for a total of 15 minutes for a delivery.

Free freight includes delivery to a business district located in metropolitan, large or medium regional centres of New Zealand.

Freight will incur a delivery charge for:

- Deliveries to *small regional areas may incur an additional delivery charge.
- Deliveries to any business located from a home office or located outside of a business district.
- Urgent freight requests
- Private & home deliveries (charged per consignment)
- Saturday delivery (when possible)
- Delivery to multi-storey levels
- Delivery to rural, remote and offshore locations
- Coordinated deliveries to meet a specific date
- Large consignments that require additional time on site
- Selected freight carriers outside of the free freight offer

Please enquire prior to placing an order regarding delivery charges.

Please note:

- Multi-level charges can be calculated by visiting the Knight Group website or please check with the Knight Group team for current rates. Large consignments require a project quote.
- Extra charges will apply on top of the per piece charge for multi-storey level deliveries with no lift access (requiring a stair lift). Please call for a freight quote prior to placing an order.
- Set rural delivery charges (per piece) exclude delivery to Waiheke Island and other offshore and remote locations. Please call for a quote.
- Knight Group retain the right to select carrier for freight free delivery. Please request a quote if you require a specific carrier for your delivery.

For deliveries that require a more specialised service (delivery on a specific day or time, special delivery instructions). **Please request a quote.**

Freight carriers allow a total of 15 minutes for a delivery and can be requested to remain at the delivery address for up to 15 minutes (including time to deliver) to allow the receiver time to check the goods.